



PRIVACY POLICY

PROCESSING PERSONAL DATA AT MERLIN BV

VERSIE 1.0, DATUM.: 1-05-2018

PRIVACY STATEMENT

Merlin BV, corporate office address Industrieweg 4, 3606 AS Maarsse, is solely responsible for processing of personal data as shown in this privacy policy.

Contact details Merlin BV:

Merlin Technology BV
Industrieweg 4
3606 AS Maarsse
+31 (0)346 26 54 24
www.merlin.nl

The designated Data Protection Officer of Merlin BV can be reached at info@merlin.nl

Personal data that we process

Merlin BV may collect data, including personal information, about you as you use our website and solutions and interact with us.

This policy describes the types of information we may collect from you or you may provide to us:

- First and last name
- Gender
- Address
- Phone number
- E-mail address
- Other personal data that you actively provide for example by creating a profile on this website or, in correspondence and by telephone

Merlin B.V. predominantly has corporate clients. We also process the following data from these companies:

- Bank account number
- Assessment of creditworthiness;
- Payment behavior.

For support to/for our customers, we can incidentally also process the following personal data:

- IP-address;
- Historical data about the operation of a product or solution.

Special and/or sensitive personal data which we process

Our website and/or service does not have the intention to use, collect or disclose personal data about minor visitors who are under the age of 16.

Unless they have obtained prior consent from a person with parental responsibility (e.g. parent or guardian). However, we can not check if a visitor is older than 16. We, therefore, advise parents to be involved in the online activities of their children, to prevent data about children being collected without parental consent. If you are convinced that we have collected personal data about a minor without permission, please contact us at info@merlin.nl, we will then delete this information.

The intended use of personal data by Merlin BV :

- Handling your payment
- Sending our newsletter and/or to market products and services which we think may be of interest to you
- To call or email you to perform our services
- Inform you about changes to our services and products
- To offer you the possibility to open an account
- To deliver goods and services to you
- Merlin BV analyses browsing behavior to enhance our website and to tailor the range of products and services to your preferences.
- Merlin BV also processes personal data if we are legally obliged to do so, such as data necessary for our tax return.

Automated agreement

Based on automated processing Merlin BV does not take any decision about matters that can have (significant) consequences for people.

This concerns decision taken by computer programs or systems, without the interference of any person (in this case any staff of Merlin BV).

how long do we keep personal information

Merlin BV does not store your personal data for a longer period than strictly necessary and only in order to achieve the objective for which your collected data is meant. There is no limit to the duration of the retention period of this data.

Non-disclosure of personal data

To comply with legal obligations Merlin BV We will not sell, share, or otherwise distribute your Personal Data to third parties except as provided in this Privacy Policy. We may disclose your Personal Data with third parties who act for or on our behalf for services.

Cookies or similar techniques we may use.

Merlin BV only uses technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone on the first visit to this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website through this way. You can opt out of cookies by changing your preference in the setting of your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

The right of access, correction, and objection

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to data processing or object to the processing of your personal data by Merlin BV. You also have the right to have your data transferred. This means that you can submit a request to us to send the personal data we hold to you or any other organization mentioned by you through a digital file.

You can request access, correction, deletion, transfer of your data, withdrawal of your consent, or objection to your data processing by sending an email to info@merlin.nl.

To make sure that the request for access has been made by you we ask you to send a copy of your ID together with the request

Please black out certain sensitive information on the copy of your passports such as your picture, MRZ (machine readable zone), social security number (BSN number) and passport number.

This is intended to protect your privacy. We will reply as soon as possible but within 4 weeks.

Merlin BV also wants to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. Please visit the below website to do so:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

Securing personal information

Merlin BV takes the protection of your data seriously and takes appropriate measures to prevent unauthorized modification, abuse, loss, unauthorized access, unwanted disclosure and unauthorized alterations. If you have the impression that your data is not properly secured or whether there are indications of abuse, please contact our customer service or email us at info@merlin.nl

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